

Subject: Results of the Parents Satisfaction Survey that was completed on November 2nd, 2020

Link of the survey: <https://forms.gle/JZTA82TjMvXTK4dz8>

• Introduction

On November 2nd, 2020, we posted a survey for all the parents of the students in grades K-6.

• Responses

The total number of students in these grades levels is 454. The total responses received were 154 responses from different parents. After checking these responses, we realized that the parents of 227 students in these grade levels have responded to the survey. The percentage of responses is 50.0%.

The percentage is very good, which means we can rely on the results of this survey.

The details are listed below:

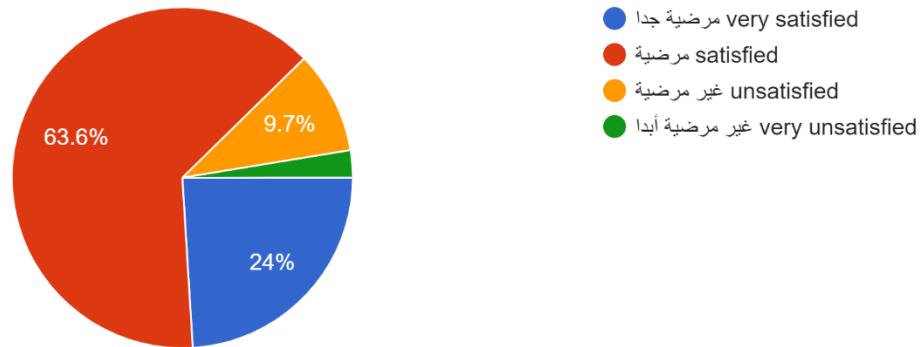
Grade	Number of students	responses received
Kindergarten	66	30
Grade One	59	35
Grade Two	43	20
Grade Three	74	39
Grade Four	62	32
Grade Five	82	33
Grade Six	68	38
	454	227

• Analysis of the questions one-by-one:

Please rate your overall experience with International Independent Schools Online learning

Program. يرجى تقييم تجربتك مع برنامج التعلم الإلكتروني في المدارس المستقلة الدولية.

154 responses



24 % of the parents are very satisfied with experience. While 63.6% of the parents are satisfied with experience. And 9.7% of the parents only are unsatisfied with the experience. **The percentage of parents that are satisfied with the experience is 87.6%.** This result is great.

I am finding it easy to manage my child's online learning program. أجد أنه من السهل التعامل مع برنامج التعلم الإلكتروني الخاص بطفلي

154 responses

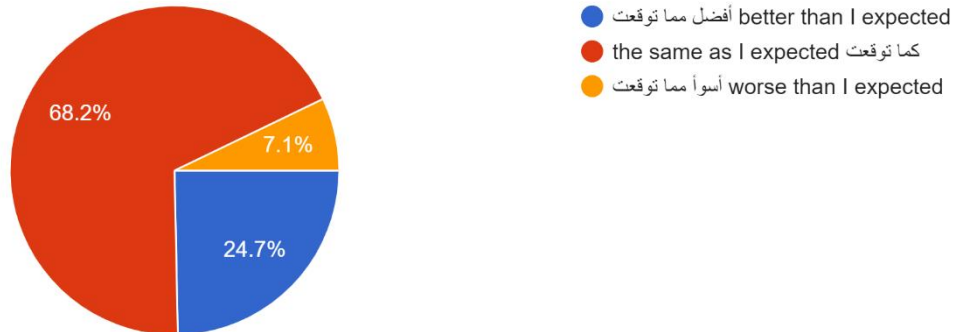


63.6% of the parents strongly agree that the program used is easy to manage and 19.5 agree on that too. In other words 83.1% of the parents found the program easy to use.

Google classroom is the easiest platform to be used among all other free online platforms available. It has its own disadvantages too. It might be a good idea to try out another platform in order to be able to compare and decide which one is going to be utilized in IIS on the long run as Online learning is going to be an essential part of the teaching and learning process even if the students are back to school. It is the new Normal as many research papers indicates.

My child's Online Learning Experience is _____ . تجربة التعلم الإلكتروني في المدارس المستقلة.

154 responses



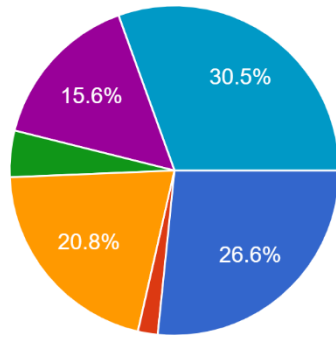
We at IIS have met the expectations of our parents with a percentage of 68.2% and exceeded that with a percentage of 24.7%. Parents, our partners in the process, trust us and this means that we need to put more effort to continue on meeting their expectations.

Regarding the 7.1%, I think we need to contact the parents one by one and see if we can offer any solutions.

أعتقد أن برنامج التعلم الإلكتروني في المدارس المستقلة _____.

سيكون أفضل إذا

154 responses



- the school day is shorter
- the classes are recorded only
- the assignments and tasks required from the students are less... كانت المهام والو...
- the assignments and tasks required from the students are more... كانت الواجبات...
- there is more follow-up from teachers...
- it stays just as it is.

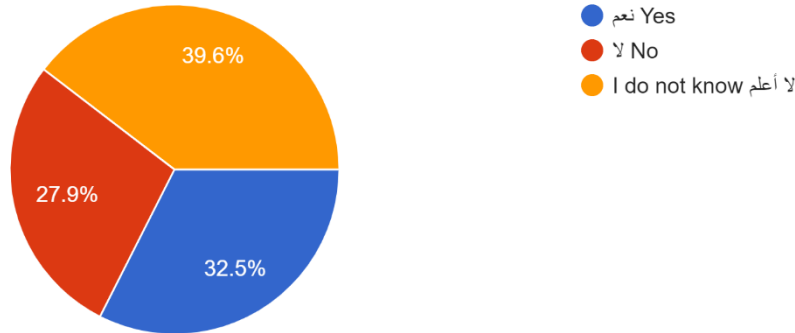
30.5% of the parents believe that the program should stay as it is.

26.6% of the parents believe that the school day needs to be shorter. **We responded to this as we changed the school hours to start from 9:00 instead of 8:00.**

20.8% of the parents believe that we need to decrease the number of assignments. I believe that this cannot be accomplished as it's the only way by which we can ensure the students are following up as they are not physically available.

15.6% of the parents believe that teachers need to follow up more. **Clear instructions were given –via Email- to the teachers to give a timely feedback.**

Do you think that the lessons, assignments, quizzes and exams provided to your child will adequately prepare him/her for next year? هل تعتقد أن الدروس... الاختبارات المقدمة لابنك/ ابنتك ستعده بشكل كافٍ للعام المقبل؟
154 responses

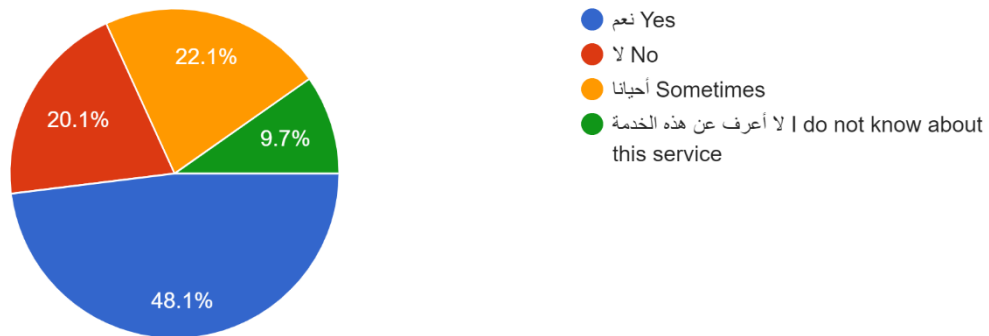


This item provides a feedback from the parents regarding our curriculum.

According to the results, 32.5% believe that the assignments and tests provided to their children will adequately prepare them to the next year.

The percentage is low especially that 39.6% do not know whether these tasks are suitable or not. I believe that we need to include a workshop and/or brochure for the parents to let them know what is expected from their children in each grade level so they can provide a meaningful feedback regarding this matter

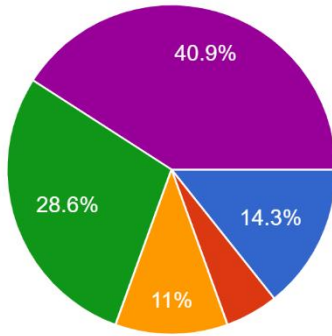
Did you utilize the printed worksheet service provided by the school? هل استفدت من خدمة استلام أوراق العمل المطبوعة التي تقدمها المدرسة؟
154 responses



48.1% of the parents are benefiting from the printed worksheets service and 22.1% sometimes benefit from it. This sums up to 70.2% which means we have to continue providing this service.

هل تواجه أي مشاكل تقنية؟ Are you facing any technical issues?

154 responses



- نعم ، لكن المشكلات التقنية التي أواجهها لا تتعلق بالمدرسة Yes, but the technical issues I am facing are from my end.
- نعم والمشكلات التقنية التي أواجهها تتعلق بالمدرسة Yes and the technical issues I am facing are from the school's end.
- أنا لا أواجه أي مشاكل تقنية No, I do not face any technical issues
- نادرا rarely
- أحيانا sometimes

40.9% of our parents and accordingly our children are having technical issues which means we need to look through our ICT curriculum and adjust it to teach our children how to use the different apps that they need to continue using the online learning applications.

